



Information Security Policy

Business information and people's know-how are decisive factors for Italtel's competitiveness, constituting assets that are essential to the growth and development of the Company; the security and protection of this information heritage is a prerequisite for the achievement of the business objectives.

In carrying out activities, treatment of Company's information, Customers' information and Partners' information must always be in compliance with appropriate levels of confidentiality, integrity and availability.

Italtel has therefore defined an Information Security Management System (ISMS) in order to ensure the achievement of the following objectives:

- ✓ carrying out a proper risk analysis, determining the value of the information resources that are involved and evaluating the risk that would result from the loss of availability, integrity and confidentiality, through the study of the vulnerabilities and associated threats;
- ✓ ensuring an acceptable level of risk by designing, implementing and maintaining adequate countermeasures;
- ✓ complying with the principles and controls established by ISO/IEC 27001:2013 and ISO/IEC 27002:2013;
- ✓ planning and managing activities in order to ensure continuity of operations (Business Continuity);
- ✓ properly selection of suppliers to share and respect the commitments related to information security;
- ✓ complying with laws and regulations, contractual requirements, standards and procedures;
- ✓ ensuring an adequate level of education to all concerned staff

In order to promote and encourage the implementation of policy objectives, in Italtel operates a Security Information Forum, an interdepartmental working team to support the management; it defines the guidelines regarding information security, guaranteeing an adequate and continuous improvement of the ISMS.

All staff, within their responsibilities, is involved in the reporting of any incidents encountered and any weaknesses identified in the ISMS.

The top management is committed to communicating the policy in question to the internal staff and relevant external entities and pursuing its goals through adequate means and resources.

**I T A L T E L S.p.A. - Chief Executive Officer
(Stefano PILERI)**